

RPC - MOHAWK VALLEY REGION

Fulton Herkimer Montgomery Otsego Schoharie

Mohawk Valley Regional Planning Consortium Board of Directors June 7th, 2019 10am-12:30pm

Herkimer College Robert McLaughlin College Center 100 Lou Ambers Drive Herkimer, NY 13350

Meeting Agenda

- 1. Welcome & Introductions Susan Matt Called to order 10:02am by Susan Matt and all those in attendance introduced themselves. See attendance grid.
- 2. Approval of Minutes Sandra Soroka

 Meeting minutes from the last Board Meeting were presented for approval. Meeting approval motion was made, first made by John Arcuri, seconded by Sara Boerenko, all in favor. Minutes were approved unanimously without any suggestions for edit.
- 3. Board Survey Review Jacqueline Miller Survey results discussed. See attached documents. Solicitation for additional comments: Appreciative of the "whole" conversation, that allows the entire BOD to collaborate, with ALL stakeholder groups vs: break out groups. If there are any comments/questions, that would like to be addressed offline, please send to MV Coordinator.
- 4. Election Process Jacqueline Miller Election conversation: Community co-chair seat will be open. Discussion that other regions are using staggering election process to avoid a complete "new" seating. Do we want to stagger these seats? If we wish to stagger the seat we need a motion to amend the by-laws. First made by Sara Boerenko, seconded by Desiree Railine. All in favor. DCS seat shall be extended by one year. All other stakeholder seats are up for election this year. There will be a stakeholder

All other stakeholder seats are up for election this year. There will be a stakeholder meeting to establish a voting registry. The stakeholder meeting will be held in October 2019. Those currently in their seats, will need to be re-elected. A survey will be sent out in the near future to determine who is interested in seeking the re-election.

After further discussion the BOD would like to have the election process be a staggered election. A lottery type within each stakeholder group. The draw would

look as such: 0 = election now, 1= extend seat one year and 2= extend seat 2 years. This would allow a natural stagger in the future.

- 5. Transportation Updates

 Transportation Conversation: Need further data for the state. OMH reported that they are not hearing this as an issue. Conversation today, reminded the group that OMH is not the state agency that contracts the transportation provider. Further discussion should be directed to DOH. Suggestion from today's OMH representation suggested collecting data to really reflect the correlation of non-compliance of medications and transportation. There is a newer program: Community Pharmacy Enhance Services Network that is interested in looking at "in lieu of" services/benefits.
- 6. VBP Workshop: The Future of Behavioral Health Services Susan Matt & Sandy Soroka VBP Workshop: See attached agenda draft. Save the date August 1 2019, in Cooperstown.
- 7. Ad Hoc Workgroup Update
 - a. Health Home-HARP-HCBS Update Kathy Cromie
 HHH Workgroup: Lead Kathy: Report out. Universal Referral Form- VOTE
 - a. The universal referral form. Provides the opportunity for a much more efficient intake process. Board vote to use across the region: 1st John; 2nd Kate. Further Discussion: Suggested to expand the form statewide.
 - b. 60 Minute Services-VOTE 60 minute Service: The service needs to be face-to-face to be able to bill for services. There are a high number of these visit that end up not being billable due to not meeting the time requirements. Some have even been a 55 minute face-to-face visit but have not met the 60 minute timeframe.
 - Do we as a BOD, want to bring this issue to the state co-chairs meeting. We would like this to be a collaboration with any other region that feels this is an issue and would be able to present data.
 - c. Language Barrier-VOTE
 Language barriers: OMH reports that the MCO model contract for HCBS services has a requirement for MCO's to have access to language services. Some MCO's may have a language line for utilization. Desiree suggest looking into "Language Line" for the language service. They offer connection with phone, Ipad, or computer. ASL \$2 to connect, 0.79/per minute. \$1.50 to connect for other languages. Another conversation is the incentive to have employees to provide the

services. The priority should be the reimbursement rate, because if we cannot pay our own employee, then we need the reimbursement to pay for the services the agency can obtain. This may become something that we can have an informed dialogue with the state partners at the co-chairs meeting.

Next meeting June 28th @ Working Solutions

b. Children & Families

Steven Bulger

- a. Networking Event
 - Networking event July 17th @ Herkimer College. More to come. Looking to replicate the directory that the Central region did for the providers in our region. Not only to have a contact but to know who provides what service.
- b. Workforce & Capacity
 There is some frustration with capacity in the region. Either the
 agency is maxed out or the designated agency is not yet providing the
 services. The "on-paper" designation is not a true reflection of the
- c. Duplicative background check
 The background check process is lengthy and may be a barrier in
 workforce retention. Start-up funds are seeing barriers. The enhance
 rates will be decreasing at the end of the month.

current capacity availability. This is creating a wait list.

d. Fire side chats Jacqueline Miller
The 5/20 was not well attended. Next event June 14th and June 18th.
The incoming referrals are not the issue, but now we are seeing the available providers.

Family and Peer Services for children is rolling out July 1, 2019.

c. COPE Kate Hewlett

Last meeting, March 2019, was very productive. There are others around the state that seem to be interested in doing something similar. There has been concern that it take some time to get certification for peers. After meeting the requirements, once the application is submitted, there seems to be a large delay. There has been a turnover at OMH that may have impacted the timeframe. This seems to be better streamlined through OASAS. The timeframe of the certification application response may be negatively impacting the workforce. COPE can be a resource for help making sure that all requirements of the application are satisfied to help provide any barriers with that.

8. OMH Updates

Laura Zocco

HCBS Data Review: Relative to HCBS claim data, MV is a bit under compared to ROS. All other areas are growing, slowly. The state has sent out an updated authorization form to include the dates of services for the initial date of service to be able to link service to the initial. See attached for data.

9. Prevention Agenda-Public Health Update Dr. Amy Gildemeister State wide plan to improve health. Looking at social determinates of health. Each county is expected to arrange priorities.

Opioid use changes: Now a public health crisis, it is included into prevention. There are specific focus areas, which have specific goals associated in each area. Each county picks a specific focus area, Montgomery County has chosen focus areas that do not have BH/SUD relation.

10. Addiction Services Care Continuum

Sandy Soroka

Is this region interested in exploring further, maybe developing a workgroup. The local PHIP already has one in motion and it may be beneficial to piggyback on what is already in motion. Aleatha has stated that she is willing to facilitate further workgroup. The local PHIP meets quarterly. Next meeting is scheduled for August 2019, agenda is not determined yet.

11. Open Floor

- a. OMH reminded those in attendance that if there is any issues in the region with providers, please let them know so they are aware.
- b. Think about if there is anyone that should be at the table for the election stakeholder meeting in October. Please send information to MV Coordinator for her to contact them.
- c. Send any contact info for folks that may benefit or be interested in the August event for VBP.

12. Adjourn 1233pm

Upcoming Meeting Schedule

Children and Families Networking July 17th Mohawk Valley RPC BHCC/VBP Workshop August 1st, 2019 3rd Quarter Board Meeting: Friday September 6^{th} , from 10AM-12:30PM at Herkimer College 4th Quarter Board Meeting: Friday December 6^{th} , from 10AM-12:30PM at Herkimer College

Contact RPC Coordinator, Jacqueline Miller at jm@clmhd.org or (518)469-2669, with comments

Mohawk Valley RPC BOD Meeting Attendance

| Name | Organization | Stakeholder | Attendance |
|----------------------|----------------------------------|----------------|------------|
| Alada Carra | Mala I Walla DIJID | Туре | Danasa |
| Aletha Sprague | Mohawk Valley PHIP | Key Partner | Present |
| Amy Gildemeister | Schoharie Co. Public Health | Key Partner | Present |
| Bonnie Post | Schoharie County | DCS | Absent |
| Christina Cain | Herkimer Co. Public Health | Key Partner | Present |
| Colleen Klintworth | Excellus Health | MCO | Present |
| Desiree Railine | Hometown Health Centers | H/HSP | Present |
| Duane Miller | St Mary's HealthCare | H/HSP | Present |
| Ed Butz | RSS | CBO | Present |
| Ernie Gagnon | Fulton County | DCS | Absent |
| Dr. Hannah Monk | Regional Primary Care Network | H/HSP | Present |
| Helen Burdick | BEACON center | СВО | Present |
| Jamie Spraker | | P/F/Y Advocate | Absent |
| Janine Dykeman | MHA of Fulton/Montgomery Co. | СВО | Absent |
| Jennifer Earl | United HealthCare | MCO | Absent |
| Joan Godlewski | | P/F/Y Advocate | Present |
| Joe Simko | ОМН | State Gov. Rep | Absent |
| John Arcuri | CDPHP | MCO | Present |
| Kate Hewlett | | P/F/Y Advocate | Present |
| Kelly Ames | Fidelis Care | MCO | Present |
| Kristen Snyder- | Herkimer County | DCS | Prseent |
| Branner | | | |
| Lisa Volo | Mohawk Valley Health System | H/HSP | Present |
| Melissa Cool-Horan | Little Falls Hospital | H/HSP | Absent |
| Michael Countryman | The Family Counseling Center | CBO | Absent |
| Rachel Truckenmiller | HFM Prevention Council | Key Partner | Absent |
| Rebecca King | Bassett Medical Center | H/HSP | Absent |
| Richard Jobin | OCFS | State Gov. Rep | Absent |
| Sandra Soroka | The Neighborhood Center | СВО | Present |
| Sarah Wilson | 0 | P/F/Y Advocate | Absent |
| Sara Boerenko | Montgomery Country | DCS | Present |
| Steven Bulger | Kids Oneida | СВО | Present |
| Susan Matt | Otsego County | DCS | Present |
| Susan Snyder | OASAS | State Gov. Rep | Present |
| Tim Seymour | Herkimer County DSS | Key Partner | Present |
| Tina Sweet | Schoharie County DSS | Key Partner | Absent |

Gallery Attendance:

| Name | Company | Email | Signature |
|-------------------|------------------|-------|-----------|
| Kathy Cromie | Present | | |
| Sarah Newsome | Excellus | | |
| Alexis Harrington | RPC | | |
| Beth Solar | RPC | | |
| Laura Zucco | OMH Field office | | |
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| Transaction District | HARP Eligible | HARP Enrolled | Health Home Enrolled | HCBS Assessed | HCBS Eligible | HCBS Claimed |
|-------------------------|------------------|------------------|----------------------------|------------------|------------------|-----------------|
| FULTON (FT) | 622 | 479 | 108 | 64 | 64 | • |
| HERKIMER (HK) | 539 | 434 | 114 | 117 | 115 | 16 |
| MONTGOMERY (MG) | 602 | 451 | 124 | 62 | 62 | 4 |
| OTSEGO (OO) | 405 | 296 | 86 | 80 | 79 | 5 |
| SCHOHARIE (SC) | 261 | 187 | 60 | 43 | 42 | 1 |
| MOHAWK VALLEY | 2,429 | 1,847 | 492 | 366 | 362 | 26 |
| STATEWIDE TOTALS | 176,430 | 140,002 | 39,491 | 29,826 | 28,826 | 4,306 |

| PERCENTAGES BY STAGES | | | | | | | |
|-----------------------|------------------|--------------------|------------------------------|--------------------|--------------------|-------------------|-----------------------------|
| RPC_Region | HARP Eligible | % HARP Enrolled | % Health Home Enrolled | % HCBS Assessed | % HCBS Eligible | % HCBS Claimed | % Claims from HARP Eligible |
| CENTRAL | 10,784 | 80% | 27% | 87% | 98% | 17% | 3% |
| MOHAWK VALLEY | 2,459 | 76% | 27% | 74% | 99% | 7% | 1% |
| NORTH COUNTRY | 3,008 | 78% | 27% | 59% | 99% | 57% | 7% |
| SOUTHERN TIER | 3,787 | 79% | 31% | 85% | 99% | 14% | 3% |
| TUG-HILL | 2,597 | 80% | 31% | 83% | 97% | 4% | 1% |
| STATEWIDE TOTALS | 176,430 | 79% | 28% | 76% | 97% | 15% | 2% |

| Mohawk Valley HCBS Providers | CPST | PSR | Hab | FST | PVS | TE | ISE | OSE | ESS | Peer |
|-------------------------------------|------|-----|-----|-----|-----|-----|-----|-----|-----|------|
| MHA in Fulton & Montgomery Co. | | F,M | F,M | F,M | F,M | | | | F,M | F,M |
| Northeast Parent & Child Society | | F,O | F,O | F,O | F,O | | | | | |
| Parsons Child & Family Center | | F | F | F | F | | | | | |
| The Family Counseling Center | F | | | F | | | | | | F |
| Kee to Independent Growth | F,M | F,M | F,M | F,M | F,M | | F,M | F,M | | |
| Center for Family Life and Recovery | | Н | | | | | | | | |
| Herkimer County Chapter, NYSARC** | | | | H,O | H,O | | H,O | H,O | H,O | |
| Resource Center for Ind. Living | | | Н | | Н | | Н | Н | | Н |
| Kids Oneida, Inc. | | Н | Н | Н | | | | | | Н |
| Rehabilitation Support Services | | O,S | 0 | | | O,S | O,S | O,S | 0 | 0 |
| Schoharie County Community Action | | | | S | | | | | | S |

F- Fulton, H- Herkimer, M- Montgomery, O- Otsego, S- Schoharie